Inspection of the suitability of the area to be installed

Prior inspection and preparation of the areas is vital to the performance of the product. Main points to consider during the inspection:

1. The flatness of the sub-floor.
   - Uneven sub-floors will show through the tiles and will spoil the overall appearance of the installation particularly where low light strikes across the floor. British Standards state the sub-floor should be measured using a 3m straight edge placed in contact with the sub-floor and measuring any gaps underneath which should be less than 3mm (SR1). Isolated ridges or dips should also be considered. Any undulations should be smoothed out using an appropriate compound. Always consult the smoothing compound manufacturer for a specification.

2. Cracks in the sub-floor.
   - There are many reasons for cracks including stress and settlement. All cracks must be attended to prior to applying a smoothing compound and they must be investigated to ensure the movement has not fractured the membrane under the screed. Just filling the cracks could lead to longer term problems with the floorcovering. If in doubt seek professional advice.

3. Dry sub-floor.
   - Sub-floors solid or wood need to be dry. British Standards state a screed should be tested using Hygrometry as described in annex A in the standards. The maximum level of relative humidity in the screed is 75%. There are many manufacturers of moisture testing equipment such as Tramex and Protimeter whose instruments can be used to identify areas for further testing with a hygrometer. These instruments can also be used to check the relative humidity to British Standards. The duration of the test will depend on the substrate. Sand and cement will normally require 2 to 3 days whereas power floated which will require at least 7 days. Never test floors with underfloor heating artificial drying aids (de-humidifiers) switched on. Switch off for at least 4 days prior to setting the hygrometer and they should remain off during the test period.

   - As a guide a new sand and cement screed will dry at a rate of 1mm per day for the first 75mm and 0.5mm per day up to 100mm. Thickness greater than 100mm can take considerably longer (150mm up to and over 1 year) given ideal drying conditions. Anhydrite screeds dry at a similar rate providing the surface laitance has been sanded off to allow evaporation or treat as power floated.

   - Some types of sub-floors can be coated with a liquid damp proof membrane to prevent excess moisture affecting the floorcovering. Always consult the DPM manufacturer for suitability.
• Rooms below ground level are particularly vulnerable to high moisture levels see section 9 below.

• Plywood sub-floor moisture also needs to be checked. This can be done using the equipment described above with spike attachment. These work by pressing the spikes into the plywood with the spikes (2) in line with the grain. The maximum moisture level is 15% although ideally 13% should be considered. Moisture levels above 17% need to be investigated. High levels could be caused by poor ventilation under the suspended sub-floor.

4. **Contaminated sub-floor for example, oil, wax, varnish, adhesive, paint etc.**

• All contamination should be removed prior to apply damp proof membranes, smoothing compounds and adhesive. Some preparation manufacturers have products that will adhere to small amounts of adhesive residues but please check with them for suitability. Oil is a serious problem that may require the removal of the screed or to use an isolating floating membrane.

5. **Building expansion join(s)**

• Expansion joins are required to be left clear and should be bridged over with a suitable cover strip. These can affect the aesthetics of the floorcovering but with prior consideration they can be designed into the floorcovering.

6. **Stable temperature and humidity within acceptable limits.**

• A stable atmosphere prevents stress to the floorcovering. An ideal atmosphere is ambient temperature between 16ºc (61ºf) to 22ºc (72ºf) and relative humidity maximum 70%. Quick and large changes of temperature should be avoided as this will negatively affect the tiles and adhesive.

• The sub-floor temperature is also important and should be at a minimum 15ºc (59ºf) maximum 27ºc (81ºf).

• When fitting in areas with long term exposure to strong sunlight such as conservatories, blinds and/or sun-shading should be used to avoid risk of fading.

7. **Underfloor heating suitability.**

• The tiles can be installed over underfloor heating providing the sub-floor surface is controlled to a maximum of 27ºc (81ºf). The heating system should be switched off for 48 hours before and after installation of the flooring, and then brought up slowly to full operating temperature over the following 7 days. The temperature should then only be increased by a maximum of 3ºc (5ºf) each 12 hours. It is suggested that the sub-floor surface temperature is set at a minimum 15ºc (59ºf) maximum 27ºc (81ºf).

8. **Structurally sound sub-floor i.e. minimal vertical movement and firm screed.**

• Excess vertical movement can cause stress to the floorcovering. Measuring this is not easy but as a guide, place a straight edge across the floor and walk next to the straight edge. If the sub-floor dips by more than 10mm you should consider strengthening. Also if you walk with one foot either side of a join in the sub-floor and the joins move independently this will transmit through to the floorcovering. In this instance and with most wood sub-floors it is recommended to overlay with plywood of at least 6mm thickness and should be laid at right angles to the run of the board long joins. If in doubt seek expert advice.
• Laitance can be present on new screeds particularly anhydrite screeds and should be removed by sanding or grinding. The strength of the surface can also be a problem to the effectiveness of the adhesive bond. To check for laitance or friable surface of a screed, scratch the surface with a hard sharp object such as a nail or similar (a “tear” device guarantees a constant pressure when scratching the screed). Scratch two lines approximately 10mm apart horizontally and vertically crossing each other. The appearance of the edges (for example, jagged or clean) provides a hint about the surface firmness of the screed as does the delamination of the surface between the lines. Be careful with anhydrite screeds as laitance can form to a hard finish if not sanded within two weeks of laying the screed. This surface may appear firm but may delaminate with time and usage.

9. Below ground level areas.

• Ensure these areas are suitably ventilated to prevent a buildup of humidity and to reduce the risk of condensation.

• Moisture can penetrate the walls as well as the sub-floor and could affect the adhesive bond. Always check the moisture level using a suitable instrument or seek expert help.

Installation

10. Setting out / laying plan.

• For optimum appearance measure and strike a line down the middle of the width of the area and another line at right angles across the first line at the middle of the length. These lines can be used to set out the tiles.

• Dry lay a row of tiles in both directions using the lines. If the appearance at each wall and entrances looks acceptable use the lines to start your installation. If however the appearance such as small cuts against the wall are present try moving the tiles off the line by half a tile which may give a better appearance. In odd shaped rooms and when creating borders and feature areas, take extra care to choose an optimal starting position to ensure the best overall look, especially around the edges of the room. Always consult the customer prior to wet laying to give them the opportunity to make the final decision. Record any decisions for future reference.

• Some tiles are directional and will normally have an arrow on the back to indicate the required direction of lay.

• In keeping with the artisan ‘hand painted’ appearance of the designer ranges in the Signature Collection, the patterns/ motifs are not printed centrally on the tile. This creates ‘borders’ around the tile (the area between the edge of the tile and the pattern) that vary in size within each tile. If a more symmetrical appearance is required then tiles can be selectively laid to create more uniform border sizes between tiles. This can be achieved simply, by not fitting adjacent tiles where both borders are particularly narrow or particularly wide. This may also involve rotating tiles by 180 degrees during fitting (which would override the need to follow the directional arrows on the reverse of the tile. Note that rotating by 90 degrees is not recommended as this may change the overall appearance of the floor when laying in different lighting conditions).

Note that the border measured from the edge of a tile to the printed pattern should be no less than the following in millimetres: Check 4.5, Dovetail 5, Lattice 3, Parquet 4, Rose Sprig 0.5, Spot 9. Tiles with a smaller border would be classed as faulty and should not be fitted and Harvey Maria contacted immediately for replacements.

• Wood strip or plank tiles are usually laid in a random pattern. Rectangular or slab tiles are best installed in an offset or brick pattern. Square tiles are best laid either directly side by side or offset.

See Laying Patterns below for recommendations.
Suggested laying patterns

Stack Bond
Neisha Crosland, Cath Kidston
Dee Hardwicke, Hemingway GRID

Sketcher (half-bond)
Colours Collection, Urban Colours
Smooth Rubber, Rubber Dimples
Galaxy Sparkle

Brick (half-bond)
Authentic Stone, Little Bricks
Tadao Ando, Rose Sprig
Wood planks, Rusted Steel

Random (staggered)
Wood Planks

Basket
Little Bricks

Herringbone
Little Bricks

Chequerboard
Colours Collection, Urban Colours
Smooth Rubber, Rubber Dimples
Galaxy Sparkle

And all options look great going diagonal!
• Start fitting from the centre or adjusted line. Once the adhesive has become receptive (see manufacturers instructions) place the first tile and press down in the center working outward until all the air is expelled. Place the next tile in position. Tiles should be butted cleanly, evenly and snugly against the adjacent tile. Remove excess adhesive during work in progress and roll in both directions with a 50Kg roller, or hand roller applied carefully with equivalent even pressure.

11. Acclimatising the tiles prior to laying.

• It is vitally important to allow the tiles to reach equilibrium with the condition of the area of installation to prevent tension issues at a later stage. This is achieve by placing the tiles in small piles in the room to be fitted for at least 24 hours prior to the installation at the temperature the room will normally be at. Ideally keep the temperature and humidity at a constant level even through the night when temperature can reduce to low temperatures. Ideally the temperature should be 18ºc (64ºf) and relative humidity maximum 70%.

• If the tiles are exposed to high or low temperature just prior to the installation they will move when they reach equilibrium with the room atmosphere and usually prior to the adhesive reaching full cure strength. Too hot will normally result in shrinkage of the tile and conversely too cold will allow the tiles to expand. Conservatories need special attention as they can be very hot and very cold within 24 hours. Control the heat by shading the room from the sunlight to reduce extremes of temperature until the room until the adhesive has cured normally 24 to 72 hours (check adhesive manufacturer's instructions).

12. Checking prior to installation.

• Within the same room, ensure all of the tiles are from the same production batch. Check for colour variation by placing a few tiles from different boxes on the floor and carry out a visual inspection. Check tiles for size variation and for any visual blemishes or gauges. Consult your authorised supplier or Harvey Maria directly if there are problems prior to installation. The installer makes the final decision and is responsible if found after installation.

13. Adhesive.

• In order to comply with the product warranty, use only Harvey Maria recommended Adhesives.

• Harvey Maria adhesives have all been tested with Harvey Maria floors and are supplied with an appropriately notched trowel. Always follow the instructions provided with the adhesive.

• Harvey Maria Universal LVT adhesive is suitable for most standard laying conditions including in areas exposed to higher temperatures and with underfloor heating.

• Avoid the use of any adhesives not specifically designed for use with luxury vinyl tile products. Harvey Maria does not recommend the use of pressure sensitive adhesives for designer patterned collections.

• Care must be taken to avoid trowel marks which can show if the wrong trowel is used; the tiles are not rolled after fitting; or the adhesive is left for too long an open time. Only spread adhesive on an area that can be covered within the open time. Note: open time will depend on the atmosphere. Dry atmosphere will reduce the time, conversely moist conditions will prolong the open time. Temperature will also influence the open time.
• Any residues of adhesive that are on the surface of the tile should be removed immediately and prior to the adhesive setting. Never use solvents or abrasive sponges etc. on the surface of the tiles as this will damage the surface coating. If required use a wet wipe (hand wipe type) cloth to remove wet adhesive. The stripper/ scrub solution in the Harvey Maria Floor Care Kit will remove any dried on adhesive.

• Keep foot traffic off the tiles during the curing time of the adhesive but at least 24 hours. If unavoidable place a sheet of plywood over the tiles to distribute the weight. Never cover tiles with a plastic sheet prior to the full cure time of adhesive as this will adversely affect the drying / curing of the adhesive. Also keep the temperature constant throughout the first 24 hour to avoid movement of the tiles.

• For any non standard fitting situations (e.g. wet rooms, vertical surfaces etc) seek technical advice from Harvey Maria Ltd.

These instructions are not exhaustive and are issued as general instructions. For more technical advice please contact Harvey Maria Ltd.